



**RACQUETBALL & FITNESS
Clubs of San Antonio**

April 2, 2001

To Whom It May Concern:

Riteway Service Company has provided air conditioning and heating service for the Racquetball & Fitness Clubs for a number of years. They are always prompt, courteous, clean and neat. Our clubs have experienced fewer ac and heating related problems since Riteway began providing maintenance service.

Riteway has installed the ac and heating units for our new builds, the last of which was a 37,000 square foot club in Universal City. At that location, Riteway also devised a solution for a problem that is paramount in the health club industry – how to de-humidify the pool and spa area and prevent equipment from rusting. Their engineers created an exhaust system that allows us to control the temperature and humidity in that area. The system is absolutely ingenious and results in a big savings for the club.

Riteway is an outstanding company to do business with. Kenny Sugarman, the president, is more than helpful and cares about his customers. Keeping and servicing his existing clients is his top priority. I recommend Kenny and his company highly. If you have any questions please feel free to call me.

Yours in good health,

Bruce J. Hendin
President